



POTABLE SERVICE OUTAGE

To Whom It May Concern:

Black Rock Utilities (BRU) has a significant upgrade scheduled to the Black Rock Potable Booster Station that will create low-pressure and no-pressure events to **customers in Black Rock**. These improvements are essential to maintaining and improving the reliability of our potable (drinking) water system.

Scheduled Service Interruptions:

- **On Monday, March 10th from 8:00am - 10:00pm**, Black Rock Customers **may** experience low or no-pressure events.
- **On Tuesday, March 11th from 6:00am - 11:00pm**, Black Rock Customers **will** experience loss of pressure and low-pressure events.

While BRU works to minimize the time of any outage, we cannot guarantee the duration.

To help prepare, we recommend taking the following steps:

- **Store Water in Advance** – Fill clean containers with drinking water ahead of time. Consider large pitchers for non-drinking needs (such as handwashing or flushing toilets).
- **Limit Water Use** – Try to postpone laundry, dishwashing, and other high-water-usage activities until after the outages
- **Avoid Running Appliances** – Do not use dishwashers or washing machines during the outage, as low pressure could damage them.

BRU apologizes for any inconvenience caused by this scheduled upgrade. If you have any questions or concerns, please call +1 (208) 772-7867, or submit an email to: braden@unitedcrown.com

Thank you for your time.

Sincerely,

Braden Agueros, J.D.
Utility Manager,
Black Rock Utilities